

CORPORATE SOCIAL RESPONSIBILITY - ESG





Turavion achieves Travelife Partner level

Amsterdam, July 25th, 2024. The Travelife Partner level award was received today by Turavion (Chile). The award recognizes the long-term efforts of Turavion regarding sustainability and Corporate Social Responsibility.

Turavion complies with more than 100 criteria, related to an operator's office management, product range, international business partners and customer information. The Travelife Partner level standard is covering the ISO 26000 Corporate Social Responsibility themes, including environment, biodiversity, human rights and labour relation.



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Mr. Naut Kusters, manager of Travelife for Tour Operators, "I am delighted to see that sustainability in the tour operator sector is obtaining momentum. The Partner award of Turavion will inspire other companies in the Chile to follow the same path'.

Travelife is the leading international sustainability certification for the travel sector. More than 35 national travel associations are promoting the scheme to their members including, KATO, the Kenyan Association of Tour Operators, TATO, the Tanzanian Association of Tour Operators, ABTA, The British Travel Association, PATA, the Pacific Asian Travel Association and FTT in South Africa.

About Travelife (<u>www.travelife.org</u>) for Tour operators and Travel agents: the scheme provides online training and practical tools for sustainability management and certification. The training and online tools are suitable for tour operators and travel agencies of any size and cover all management aspects of the travel company business including office operations, the supply chain, destinations and consumers. Upon submitting a report in compliance with the Travelife standard (based on an independent onsite audit), the company can obtain the "Travelife Certified" status.



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TURAVION

CHILE

The Travelife standard for Tour operators and Travel agencies is based upon the full Corporate Social Responsibility themes, including labour conditions, human rights, environment, biodiversity and fair business practices. The management requirements are compatible with EMAS and ISO 14001. The system is supported by more than 35 national travel associations to further its implementation among members.





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Sustainable Tourism Distinction The National Tourism Service grants to TURAVION

For having met the criteria established by the Sustainable Tourism System and having the approval of the National Sustainable Tourism Board of Chile. The level of distinction awarded is: Level 2 (out of a maximum of 3).

Validity of the Distinction:

From: July 12, 2024 Until: July 12, 2026

Santiago, July 18, 2024
Cristóbal Benítez Villafranca
National Director - National Tourism Service
Resolution No.: 221/2024
Government of Chile - Ministry of Economy, Development, and Tourism
SERNATUR

